

# MONTHLY MAINTENANCE CONTRACT



2KLive

A Division of 2K Squared

golive@2KLive.net

Name \_\_\_\_\_ Date: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

Email Address \_\_\_\_\_

Monthly Maintenance Package \_\_\_\_\_

Monthly Dues \_\_\_\_\_

## MONTHLY MAINTENANCE AGREEMENT:

### Billing for Monthly Dues.

By signing this agreement you authorize 2KLive to bill and withdraw your monthly dues through the account provided each month for a minimum of **6** months from the start date.

You will be billed on or shortly following the 20<sup>th</sup> of each month beginning \_\_\_\_ 20 \_\_\_\_ for the amount of \$ \_\_\_\_.

A service charge of \$10 will be applied for each month your monthly dues are returned uncollectible.

- In order to cancel the monthly maintenance billing for the 20<sup>th</sup>, 2KLive requires notification by the 10<sup>th</sup> of the month.  
Phone requests or e-mail cancellations to any e-mail address other than [golive@2KLive.net](mailto:golive@2KLive.net) will not constitute acceptance of any cancellation.
- If you wish to prematurely cancel your contract, a \$ \_\_\_\_ "Buy Out" fee is required with your cancellation. The "Buy Out" fee is equal to 2 months worth of services.
- After this minimum term has been met, your monthly maintenance will continue on a month-to-month basis. Hereafter you may cancel at any time for any reason.

I have read and fully understand the cancellation policy and billing procedure \_\_\_\_\_ (initial)

## TERMS & CONDITIONS OF MONTHLY PLANS:

### BASIC | \$30

The Basic monthly plan includes:  
6 Hours to Edit and Format Text  
Upload up to 20 Digital Pictures  
Add/Update Hyperlinks and E-Mail Links.

### BONUS | \$50

The Bonus monthly plan includes:  
8 Hours to Edit and Format Text  
Upload up to 20 Digital Pictures  
Add/Update Hyperlinks and E-Mail Links  
Add/Delete up to 2 HTML Pages<sup>^</sup>

### PRO | \$70

The Pro monthly plan includes:  
10 Hours to Edit and Format Text  
Unlimited Digital Pictures  
Add/Update Hyperlinks and E-Mail Links  
Add/Delete up to 3 HTML Pages<sup>^</sup>

Additional changes to Flash, Graphics, Banners, Navigation or Page Layout will be charged at an additional price.

Text & Digital Pictures will be uploaded "As Is" Any form of Photoshop editing will be at an additional charge.

<sup>^</sup> The HTML Pages must have the same layout as the rest of the site.

After the allocated hours an hourly fee of **\$15.00** will be charged.

2KLive will notify the customer when the allocated hours have been used.

CUSTOMER ID \_\_\_\_\_

START DATE: \_\_\_\_\_

EXPIRATION DATE: \_\_\_\_\_

\_\_\_\_\_  
CUSTOMER SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
AUTHORIZED SIGNATURE

\_\_\_\_\_  
DATE

2KLive Use Only